

## Amendment "B"

## Amendments to the claims

Please amend claims 1, 13, 19, and 20, as indicated below.

Please add claims 21-31 as indicated below.

Claim 1 (currently amended): A system comprising:

at least one processor unit;

at least one user input device communicatively coupled to said at least one processor unit, to receive traveler information input by a traveler;

a display device communicatively coupled to said at least one processor unit;

software code executable by said at least one processor unit to receive as input said traveler information that includes contact information for a said traveler and further executable to encode at least a portion of said traveler information into a machine-readable format; and

a printer communicatively coupled to said at least one processor unit to print contact information to a tag and to print at least the encoded portion of said other information on said tag in said machine-readable format.

Claim 2 (original): The system of claim 1 wherein said contact information includes temporary contact information.

Claim 3 (original): The system of claim 2 wherein said temporary contact information includes information specifying the time period during which such temporary contact information is valid for contacting said traveler.

1 Claim 4 (original): The system of claim 2 wherein said at least a portion of said  
2 traveler information encoded into said machine-readable format includes said  
3 temporary contact information.

5 Claim 5 (original): The system of claim 1 wherein said contact information includes  
6 mobile contact information.

8 Claim 6 (original): The system of claim 5 wherein said mobile contact information  
9 includes information selected from the group consisting of a cellular telephone  
10 number and a pager number.

12 Claim 7 (original): The system of claim 1 wherein said contact information includes  
13 at least one selected from the group consisting of:

14       home telephone number, work telephone number, cellular telephone number,  
15 pager number, and electronic mail address.

17 Claim 8 (original): The system of claim 1 wherein said traveler information further  
18 includes a travel itinerary for said traveler and wherein said travel itinerary is printed  
19 on said tag.

21 Claim 9 (original): The system of claim 1 wherein said machine-readable format  
22 comprises a bar code format.

24 Claim 10 (original): The system of claim 1 wherein said at least a portion of said  
25 traveler information encoded into said machine-readable format includes said  
contact information.

1 Claim 11 (original): The system of claim 1 wherein said software is further  
2 executable to encrypt said at least a portion of said traveler information.

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4 Claim 12 (original): The system of claim 1 wherein said at least one processor unit,  
5 said at least one user input device, said display device, and said printer are included  
6 within a kiosk.

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8 Claim 13 (currently amended): A kiosk comprising:

9 means for processing computer-executable instructions;

10 means for receiving user input, the input receiving means communicatively  
11 coupled to the processing means;

12 means for displaying output to a user, the display means communicatively  
13 coupled to the processing means;

14 software code that is executable by the processing means for receiving as  
15 input user information useful for reconciliation of a user item with said user, said user  
16 information including contact information for said user; and

17 software code that is executable by the processing means for encoding at  
18 least a portion of said user information into a machine-readable format; and

19 means for outputting at least the encoded portion of said user information to a  
20 tag in said machine-readable format, wherein said at least a portion of said user  
21 information encoded into said machine-readable format includes said contact  
22 information, and wherein said tag is configured to be coupled to said user item.

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24 Claim 14 (original): The kiosk of claim 13 wherein said contact information includes  
25 temporary contact information.

1 Claim 15 (original): The kiosk of claim 14 wherein said temporary contact  
2 information includes information specifying the time period during which such  
3 temporary contact information is valid for contacting said user.

5 Claim 16 (original): The kiosk of claim 14 wherein said at least a portion of said user  
6 information encoded into said machine-readable format includes said temporary  
7 contact information.

9 Claim 17 (original): The kiosk of claim 13 wherein said user information further  
10 includes a travel itinerary for said user.

12 Claim 18 (cancelled)

14 Claim 19 (currently amended): A method for generating a tag that comprises user  
15 traveler information that is useful in reconciliation of a user item mishandled baggage  
16 with a user traveler, said method comprising the steps of:

17 presenting on a display a user interface to a user traveler that prompts said  
18 user traveler to input user traveler information including contact information for said  
19 user traveler;

20 receiving input from said user traveler specifying said user traveler information  
21 including contact information for said user traveler;

22 encoding at least said contact information of said received user  
23 traveler information into a machine-readable format, and

24 outputting at least the encoded contact information to a tag in said  
25 machine-readable format.

1 Claim 20 (currently amended): The method of claim 19 wherein said contact  
2 information includes temporary contact information, and wherein said temporary  
3 contact information includes information specifying the time period during which such  
4 temporary contact information is valid for contacting said user traveler.

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6 Claim 21 (new): The method of claim 19 wherein after the step of outputting at  
7 least the encoded contact information to said tag is completed, the method includes  
8 attaching said tag to said traveler's baggage before said baggage is relinquished to  
9 baggage handling personnel.

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11 Claim 22 (new): A kiosk comprising:

12 a processing unit;

13 a display device communicatively coupled to said processing unit, and which  
14 prompts a traveler to input traveler information, and wherein said traveler information  
15 includes contact information for said traveler;

16 a user input device communicatively coupled to said processing unit, and  
17 which receives said traveler information input by said traveler,

18 software code executable by said processing unit to receive as input said  
19 traveler information and further executable to encode at least a portion of said  
20 traveler information into a machine-readable format; and

21 a printer communicatively coupled to said processing unit to print said contact  
22 information to a baggage tag and to print at least said encoded portion of said  
23 traveler information on said baggage tag in said machine-readable format.

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25 Claim 23 (new): The kiosk of claim 22 wherein said baggage tag comprises said  
traveler information which was input by said traveler.

1 Claim 24 (new): The kiosk of claim 22 wherein said contact information includes  
2 temporary contact information.

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4 Claim 25 (new): The kiosk of claim 22 wherein said contact information includes  
5 temporary contact information and wherein said temporary contact information  
6 includes information specifying the time period during which said temporary contact  
7 information is valid for contacting said traveler.

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9 Claim 26 (new): The kiosk of claim 22 wherein said contact information includes  
10 temporary contact information, and wherein said temporary contact information  
11 includes more than one temporary residence.

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13 Claim 27 (new): The kiosk of claim 22 wherein said contact information includes  
14 temporary contact information, and wherein said at least a portion of said temporary  
15 contact information is encoded into said machine-readable format.

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17 Claim 28 (new): The kiosk of claim 22 wherein said contact information includes  
18 mobile contact information.

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20 Claim 29 (new): The kiosk of claim 22 wherein said machine-readable format  
21 comprises a bar code format.

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23 Claim 30 (new): The kiosk of claim 22 wherein said at least a portion of said  
24 traveler information encoded into said machine-readable format includes said  
25 contact information.

1 Claim 31 (new): The kiosk of claim 22 wherein said software code is further  
2 executable to encrypt said at least a portion of said traveler information.

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4 (End of Amendment "B".)

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6 (Continued on next page.)

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